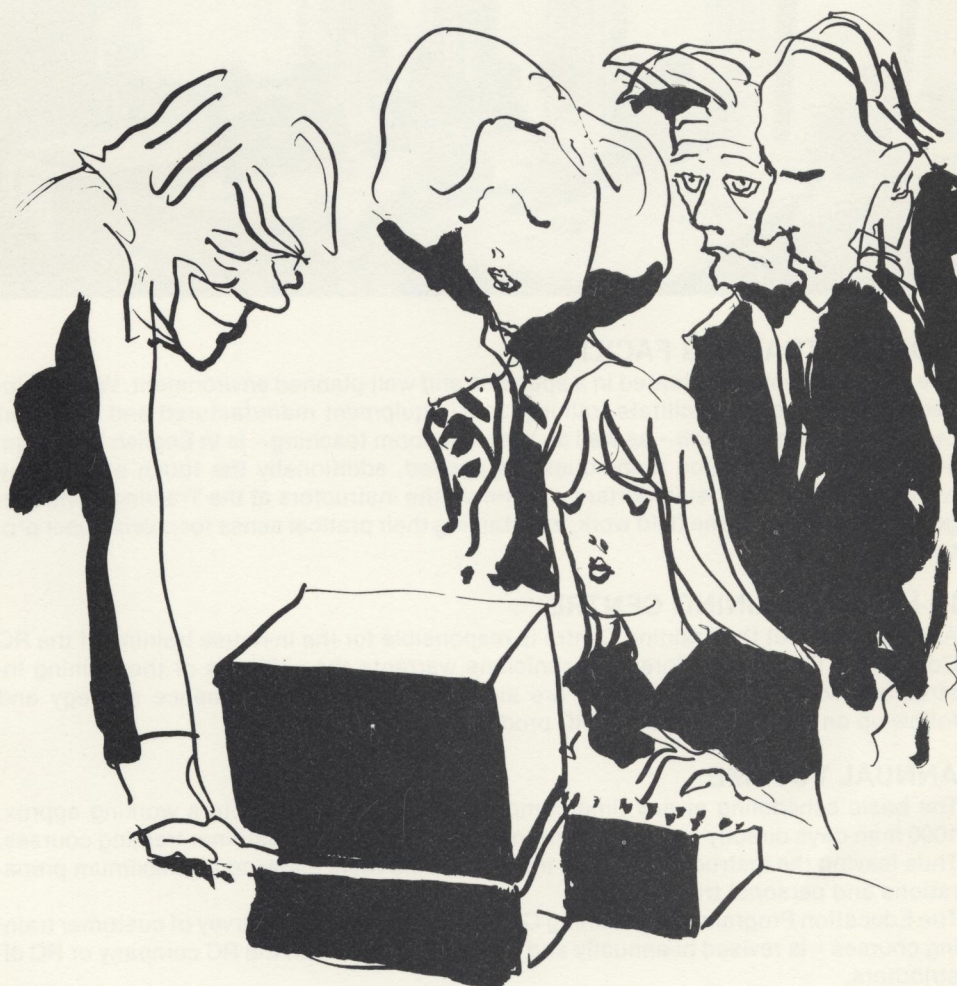




Training Capabilities



AN OFFER TO ALL RC USERS

RC COMPUTER's Training Centre at the headquarters in Ballerup - on the outskirts of Copenhagen - offers a wide range of hardware and software training courses. At RC the customer support does not cease when signing the sales contract. As part of the continuous support the customer will find the education program from the Training Centre - a unique offer available to all users of RC equipment.

HIGHLY QUALIFIED INSTRUCTORS

Programmers and technicians from all over the world get their training at the RC Training Centre. Always a number of the latest data-technological subjects are scheduled, forwarding tough demands on the instructing staff, regarding capacity as well as quality. Thus the majority of members of the instructing staff has bachelor's or master's degrees in engineering followed by post-graduate data processing training.

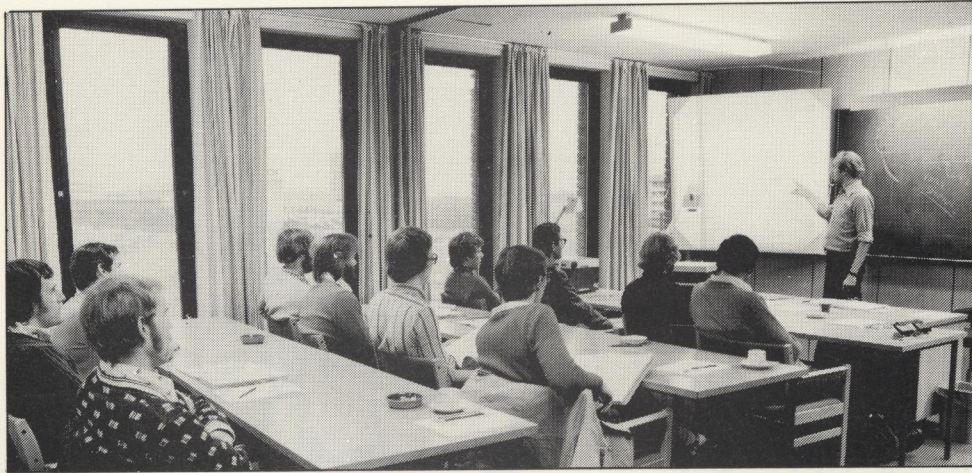


COVERING ALL ISSUES IN DATA PROCESSING

It is just as important that the first-time user gets a proper introduction to the hardware and software than it is to provide information in specialized fields. The education program contains general courses for those with no previous experience in data processing. Instruction courses are held in the fundamentals of programming, and training concentrated especially on computer technique is available for those with an education in electronics but with little or no knowledge of data processing. Special courses and seminars cover the advanced training for instance in data network applications.

CONTINUOUS CUSTOMER SUPPORT

As mentioned the RC customer support does not cease when signing the sales contract. Hence courses can still be obtained which provide training on hardware and software items announced several years ago. The continuing availability of training courses is greatly acknowledged by users taking new staff into the company – be it programmers or operators.



MODERN TRAINING FACILITIES

The Training Centre is situated in a spacious and well-planned environment. Well-equipped computer rooms facilitate training on all equipment manufactured and marketed by RC. All documentation – as well as the class-room teaching – is in English language. Most modern instruction techniques are applied, additionally the touch of everyday work is considered most important – therefore the instructors at the Training Centre regularly participate in the field work, maintaining their practical sense for solving user problems.

IN-HOUSE TRAINING CENTRE

Also the fact that the Training Centre is responsible for the in-house training of the RC Company's Danish and foreign technicians warrants the skillness of the training instructors. Most in-house courses are aimed at effective maintenance strategy and follow-up on the development of RC products.

ANNUAL VOLUME

The basic scheduling at any time comprises 10 full-time instructors working approx. 1000 man-days directly in customer training, facilitating 150 customer training courses. Thus leaving the instructors with an individual time-table allowing for maximum preparations and personal training.

The Education Program – the Training Centre's comprehensive survey of customer training courses – is revised bi-annually and can be obtained from the RC company or RC distributors.