A WIDE RANGE OF TRAINING COURSES ARE AVAILABLE TO ALL RC USERS

Regnecentralen's Training Centre in Ballerup, on the outskirts of Copenhagen, is, with its wide range of hardware and software training courses, a unique offer to users of RC equipment.
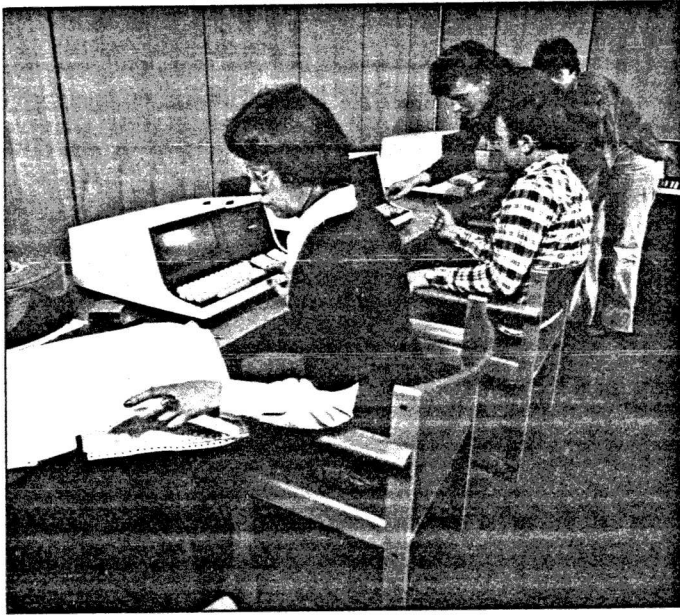
HIGHLY QUALIFIED INSTRUCTORS

RC instructs programmers and technicians from the whole world. The Training Centre has, at any time, around 10 courses running in a large number of data-technological subjects. This program places tough requirements on instructor capacity and quality. At present, RC employs over 20 full-time instructors, the majority of which have bachelor's or master's degrees in engineering followed by DP post-graduate training.

200 SEPARATE COURSES

Around 50 - 100 participants per week attend RC courses, all year round. At RC a sale is not finished when the contract is signed. It is just as important that the user gets a proper introduction to his hardware and software.

The "Education Program" now contains 200 separate courses, but this figure is growing fast — especially in the software area. The program contains general courses for those with no previous DP experience. Instruction in the fundamentals of programming and training concentrated especially on computer technique is available for those with an education in electronics but with little or no knowledge of DP.

RC CUSTOMER SUPPORT

In 1975, RC used 3500 man-days on hardware instruction and 1500 man-days on software instruction. This year the figures are likely to reach 6000 hardware man-days and 5000 software man-days — in other words, a doubling of hardware instruction capacity and more than a trebling of software instruction capacity.

RC still provides instruction on hardware and software sold several years ago. It is important that users are confident of the continuing availability of courses if a new programmer, for example, needs instruction.

MODERN INSTRUCTION TECHNIQUES AND WELL-EQUIPPED
COMPUTER ROOMS

The Training Centre is situated in a spacious and well-planned environment. Well-equipped computer rooms contain all equipment produced and marketed by RC. All instruction and documentation is in English. One of the demands placed on the Training Centre's instructors is that they regularly work in the field — it is important that instructors constantly refresh their practical sense for solving user problems.

WE TRAIN OUR OWN TECHNICIANS AS WELL

The Training Centre also provides instruction for RC's Danish and foreign technicians who are trained in correct maintenance of hardware. These courses are aimed at a more effective maintenance strategy and at following-up the constant improvements in RC's hardware.

The "Education Program" — the Training Centre's comprehensive instruction program — is revised biannually and can be ordered from RC.